

Due to a recent change in California state law (SB327) regarding information privacy, Crystal Group's primary motherboard vendor has made a **security-related change** to all system boards that incorporate Intelligent Platform Management Interface (IPMI) software. IPMI is a remote management interface used to monitor system health, power the system on and off remotely, or provide remote KVM functionality.

Starting in November 2019, the vendor began shipping all system boards with **unique IPMI passwords** to comply with the new information privacy requirements and provide improved security. Previously, all system boards used ADMIN as the default IPMI password.

In turn, **Crystal Group will now provide the unique IPMI password for each system equipped with this functionality on the serial number list included with the shipment.** Please refer to the example for a visual reference on where to locate your IPMI password.

CUSTOMER			
Order Number - 123456			
Serial Number: 12345678			
CMS-00000 – PRODUCT DESCRIPTION			
Item ID	Serial #	Item Name	
CCM-00000	12345678	CCP, XYZ-00000	
Unit Information:			
Item ID	Serial #	Item Name	Item Value
CCM-00000	12345678	IPMI Password	Password will be listed here

In addition, our Technical Services team can look up and provide you with your unique password(s) based on your valid Crystal Group serial number. Technical Services may be reached 24/7 by phone at 800.378.1636, ext. 601 or +1 319.378.1636 ext. 601 (international), or via email at [support@crystalugged.com](mailto:support@crystalugged.com).

If your organization does not use IPMI, you should not be affected by this change. If your organization does use IPMI, you may need to investigate procedures for configuring IPMI devices and updating them to accommodate unique IPMI passwords.